



## High Lifter Warranty

High Lifter LLC. warrants to the original retail purchaser that the High Lifter® product is free from non-conformities in material and workmanship:

| High Lifter Product                            | Duration                  | Replacement Cost   |
|--|---------------------------|--|
| Lift Kits (Signature, Standard, and Big Lifts) | LIMITED LIFETIME WARRANTY |  |
| Control Arms                                   | LIMITED LIFETIME WARRANTY |  |
| Trailing Arms                                  | LIMITED LIFETIME WARRANTY |  |
| Radiator Relocation Kits                       | LIMITED LIFETIME WARRANTY |  |
| Portal Gear Lifts                              | LIMITED LIFETIME WARRANTY |  |
| Wheel Spacers                                  | LIMITED LIFETIME WARRANTY |  |
| Tow Hooks                                      | LIMITED LIFETIME WARRANTY |  |
| Control Arms                                   | LIMITED LIFETIME WARRANTY |  |
| Racks  | LIMITED LIFETIME WARRANTY |  |
|  |                           |  |
| DHT Axle                                       | 48 Month Limited Warranty | \$50 - If fails within first 18 months then FREE replacement |
| DHT XL Axle                                    | 48 Month Limited Warranty | \$50 - If fails within first 18 months then FREE replacement |
| HL Stock Series Axle                           | 24 Month Limited Warranty | \$50   |
|  |                           |  |
| Bumpers  | 90-Day Limited Warranty   |  |
| Springs  | 90-Day Limited Warranty   |  |
| Frame Stiffener Kits                           | 90-Day Limited Warranty   |  |

### LIMITATIONS OF WARRANTY / IMPLIED WARRANTIES:

High Lifter's sole obligation under this warranty is to repair or replace the defective product, at High Lifter's option. The duration of any implied warranty or condition of merchantability, fitness for a particular purpose, or otherwise, on this product shall be limited to the duration of the express warranty set forth above. In no event shall High Lifter be liable for any loss, inconvenience, or damage, whether direct, incidental, consequential, or otherwise resulting from breach of any express or implied warranty or condition, of merchantability, fitness for a particular purpose, or otherwise with respect to this product except as set forth herein. All limitations of this implied warranty are subject to the laws of the state or country in which you reside. To obtain service under this warranty, please contact the retailer where you purchased your High Lifter product, or call High Lifter **Customer Service Department at 800-699-0947, or by email at [warranty@highlifter.com](mailto:warranty@highlifter.com)**

### WARRANTY EXPLANATION

This warranty in no way replaces or constitutes an extension of the complete UTV or vehicles manufacturer's warranty. Retailers and wholesale outlets for High Lifter products are not authorized to modify this warranty in any way. It is the consumer's responsibility to regularly examine the product to determine the need for normal service or replacement.

This warranty does not cover the following:

- High Lifter products which have been modified, neglected or poorly maintained, misused or involved in accidents.
- Damage occurring during shipment of the products (such claims must be presented directly to the carrier).
- Damage to products resulting from improper assembly or repair of the UTV or vehicle.
- Damage or deterioration to the surface finishes aesthetics or appearance of the product.
- The labor required to remove, re-fit, or re-adjust the product.



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### WARRANTY POLICY DETAIL

All warranty return claims must be authorized by High Lifter Customer Service and assigned a Return Merchandise Authorization (RMA) number. **High Lifter's commitment to you is to ship replacement parts within 24 hours** of approving the claim; however, warranty replacements may be delayed if the product is discontinued or out of stock. Customer/Dealer is responsible for associated costs of shipping warranty/return items back to High Lifter, when required. Please note that High Lifter is not responsible for shipping charges on product returned for warranty or repair, including duties and fees required by those residing outside the United States. Warranty claims submitted over 1-year post purchase will be subject to shipping and handling fees.

All order or shipping discrepancies must be reported by phone or email within 5 business days of receipt of the order. No return will be accepted after 30 days from the date of the RMA number being issued.

To submit a request for Warranty Service, or if you need a refund or exchange outside of a warranty request, please email the details below to [warranty@highlifter.com](mailto:warranty@highlifter.com) or call 800-699-0947.

### Please provide the following information:

1. Name, Shipping Address, and Phone Number
2. Part # of Product
3. Sales Receipt # / Proof of Purchase
4. Picture of the product installed, vehicle the product is installed on, and damage
5. Date of Purchase
6. Nature of Problem